



# **Adoption of Digital Government Technologies by the Government Organizations in Sri Lanka**

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# DECLARATION

I declare that this is my own work and the same thesis has not previously submitted for any education program in any other university or Institute to the best of my knowledge.

The work was carried out under the guidance of Dr. Dasuni Nawinna, at the Sri Lanka Institute of Information Technology.



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The above candidate has carried out this research for the Master's thesis under my supervision.

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# **ABSTRACT**

Moving towards Digital Government is vital for any country as it enhance the citizens' trust towards the government through transparency in activities by applying good governance principles. As a developing nation, Sri Lanka has already moved forward from E-Government to Digital Government geared up with strengthening Digital Government policies. Government organizations are the focal point of Digital Government. For the nation to be successful in Digital Government the adoption of the Digital Government Technologies by the government organizations is vital. This study will present an assessment model to figure out the adoption level of Sri Lankan government organizations towards the Digital Government Technologies. In developing this model few existing Digital Governments in the world are studied and analyzed in depth and many inputs will be taken from these existing country specific new dimensions in assessing the adoption of the Digital Government Technologies in the Government Organizations.

**Key Words:** Digital Government, Digital-Government Readiness Assessment (DRA), E-readiness

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